

# NVPOA HOUSING EXPO

Theme:  
**FIRST RESPONDERS**



**Thursday January 9th**  
**8am-2pm**

**Chico Masonic Family Center**  
**1110 W East Ave, Chico, CA 95926**

Register online at [www.nvpoa.org](http://www.nvpoa.org)

or call our office (530) 345-1321

\$45 Pre-sale, \$65 at the door, Non members \$20 more

**A MUST ATTEND EVENT FOR**  
**Owners, Property Managers, Leasing Agents,**  
**Realtors, Maintenance Staff & Vendors**

## SCHEDULE OF EVENTS

**7:30am**

Registration opens for first class (Maintenance Regulations)

**8:00am**

**Room #1** Meet and Greet with Vendors/ Trade Show

**Room #2** HD Supply- 2020 Maintenance Regulations

**9:15am**

**Room #1** Alliance Environmental- What to look for: Mold Prevention/ Remediation

**Room #2** Azads Martial Arts- Self Defense Course

**Room #3** Kathleen Richards- Customer Service with Heart

**10:30am**

**Room #2** Attorney Dirk Potter- Navigating 2020 Laws

**Room #3** Kathleen Richards- Flamingo Leadership

**11:30am**

**Room #1** Lunch Served

**12:00pm**

**Room #1** Kathleen Richards- How to Create a Rewarding Career in Property Management

**Be sure to stay until the end, raffle prizes will be given at the conclusion of the event!**

**Keynote Speaker,**

*Kathleen Richards*

Kathleen Richards has a MS degree in Business/Organizational Development and a BA in International Studies and Economics. She is a nationally recognized speaker, instructor, author, and thought leader for the last 30 years focusing on business, organizational/leadership development, culture and specifically the field of property management. She has worked with corporate, government and academia (US and International). As a former Broker/Owner of a two-time award winning property management company she knows first hand the highs and lows of being a business owner. She is a National Instructor for NARPM® and teaches designation courses and industry best practices to property management professionals.

She is the Owner of PM Made Easy (formerly LandlordSource) a company that provides customizable property management products to streamline operations and is a certified business coach and founder of The Property Management Coach.

